



JOHN L. SCOTT, SHERIFF

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Sheriff's Department Headquarters
4700 Ramona Boulevard
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October 15, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT
QUARTERLY REPORT BACK ON THE STATUS OF RECOMMENDATIONS
MADE BY THE CITIZENS' COMMISSION ON JAIL VIOLENCE**

On October 16, 2012, the Board requested the Los Angeles County Sheriff's Department (Department) report back on the status of recommendations made by the Citizens' Commission on Jail Violence (CCJV). For a historical account of all the recommendations, please refer to the Department's October 8, 2013, response. Beginning with the November 12, 2013, response, the Department will limit the status updates to only those recommendations that are being funded or are still in the process of being implemented.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Terri McDonald, Custody Operations, at (213) 893-5001.

Sincerely,

JOHN L. SCOTT
SHERIFF

A Tradition of Service

STATUS OF RECOMMENDATIONS REGARDING THE JAIL SYSTEM

On October 8, 2013, the Board approved the first phase of funding for many of the remaining CCJV recommendations. The Department is currently in the process of implementing the Phase I actions approved by the Board. Below is the current status of each of the remaining in progress recommendations.

Recommendation 3.8 - PPI and FAST should be replaced with a single, reliable, and comprehensive data tracking system.

The Department procured, initialized, and began the configuration of the hardware and software required for the Performance Recording and Monitoring System (PRMS). The Department developers worked on the Preliminary Data Entry (PDE) section and are designing a new authorization approach, while concurrently working on PDE's case delivery components. It is anticipated that this recommendation will be completed by December 2016.

Recommendation 3.12 - The Board of Supervisors should provide funding so that the Department can purchase additional body scanners.

The body scanner pilot program began on April 21, 2014, at the Department's Inmate Reception Center (IRC) and ended on August 7, 2014. The Department's IRC and Custody Support Services staff completed their evaluation of the body scanner pilot program and submitted their recommendations to Custody Division executives for their review. On September 19, 2014, an additional scanner was installed at the Department's Century Regional Detention Center (CRDF). The CRDF body scanner is anticipated to be fully operational by November 1, 2014. There have been challenges related to the number of staff needed to operate the system. We are continuing to evaluate this issue.

Recommendation 4.11 - Management staff should be assigned and allocated based on the unique size and needs of each facility.

On September 30, 2014, the Board approved \$1.6 million in ongoing funding for administrative support staff in accordance with this recommendation. We are beginning the hiring process to fill these positions. This will allow us to return loaned staff members back to the line to fill vacant posts.

Recommendation 4.12 - LASD should create an internal Audit and Inspections Division.

On July 1, 2014, the Internal Monitoring, Performance Audits and Accountability Command (IMPAAC) entered into Phase II of their deployment. Commander Gerald K. Cooper and Captain David A. Walters were assigned during this period. IMPAAC has had ongoing meetings with the Office of the Inspector General, Assistant Inspector Generals Don Pedersen and Cathleen Beltz to collaborate on risk management issues, and the 63 recommendations made by the CCJV. IMPAAC is currently conducting a compliance review of 22 of the 63 CCJV recommendations.

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IMPAAC reviewed the Department's Custody Division's 2013 Command Inspection and submitted their findings to Custody Division executives. On September 16, 2014, IMPAAC completed its move into their new offices in Monterey Park. The filing period for the Head Compliance Auditor position opened on October 1, 2014. As of October 12, 2014, IMPAAC will be staffed with two complete teams, which will include 23 sworn and 11 professional staff members.

Recommendation 6.3 - Deputies and supervisors should receive significantly more custody specific training overseen by the Department's Training Bureau.

The Department continues to schedule and hold training classes for force, ethics, and supervising mentally ill inmates. Attendance is mandatory for these classes and backfill overtime is provided to units to enable them to send personnel to the training classes. The end of year results of the Department's Phase I goals are listed in the table below:

Training Class	June 30 Goal	June 30 Actual	As of Oct 1
Identifying and Interacting with Mentally Ill Inmates	20%	32%	50%
Force Concepts / Ethics	20%	22%	41%
Jail Specific Restraining Techniques	20%	30%	44%
Use of Force Investigations for Supervisors	90%	97%	97%
Inmate Extraction Training	60%	63%	76%

The Department will continue these mandatory classes until all line personnel have attended. Thereafter, the Department intends to implement an annual plan that will refresh these training areas and other critical topics. However, ongoing discussions relative to class action litigation may affect these plans. The Department will report the impact if any class action litigation affects training in future reports.

The Department's Custody Training and Standards Bureau has begun filling their Phase II items. Four sergeants and two instructors have been added to the unit. One additional instructor and a statistical analyst are expected to be added in the coming months.

Recommendation 7.1 - The investigative and disciplinary system should be revamped.

The Department's Internal Affairs Bureau's (IAB) new team members continue to complete additional requisite training. As of July 1, 2014, IAB entered into Phase II and added seven additional sworn personnel and two professional staff personnel. The Department's Internal Criminal Investigations Bureau added 12 sworn personnel and one professional staff member.

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Recommendation 7.14 - The inmate grievance process should be improved and include added checks and oversight.

The Custody Automated Reporting and Tracking System (CARTS) inmate complaint module has been completed and is in use at all custody facilities. The Department continues to streamline the reports, identify gaps in the system, and make modifications when necessary. The iPad proof-of-concept pilot continues to be well received by the inmates and the evaluation of the proof-of-concept has been completed. The Department is seeking funding to create a separate network to support 500 iPads throughout all custody facilities. The iPads are deployed in two dorms at the Department's Men's Central Jail (MCJ), and two dorms at CRDF. As of September 20, 2014, the iPads processed and answered 160,402 requests for information. In addition, the iPad processed 14,343 requests for services or supplies, and 555 complaints that required staff intervention to complete.

The Department continues to work toward manually inputting five years of historical data regarding complaints against staff from FAST into PPI and it's anticipated that this will be completed by December 2014. Grievances remain a significant challenge and are being discussed with court appointed civil monitors with potential recommendations for improvement. Updates regarding those discussions will be provided in subsequent reports.

Recommendation 7.15 - The use of lapel cameras as an investigative tool should be broadened.

Additional fixed cameras identified for the Department's IRC, MCJ, and TTCF have been installed per the recommendations of Custody Division. The additional cameras are not yet recording due to infrastructure upgrades that are in progress. The upgrades to the infrastructure will be completed by December 2014. The Department's CRDF staff have identified the initial recommended fixed camera locations for installation, which will begin in January 2015.